

Your feedback

We encourage and appreciate feedback regarding all aspects of your care.

Our anonymous patient feedback survey is available in the reception area. If you have any concerns, please ask to speak to the Practice Manager.

You can also contact the St Vincent's Patient Representative Officer on 9231 3108 or the Health Services Commissioner:

Health Services Commissioner
Level 26, 570 Bourke Street
Melbourne 3000
Tel: 1800 136 066

Contact details

St Vincent's Medical Centre – ACU
Mezzanine Level
17-29 Young Street
Fitzroy VIC 3065

Tel: 9953 3762
Fax: 9495 6984

St Vincent's Medical Centre – ACU

Information for patients

St Vincent's Medical Centre – ACU offers a comprehensive general practice service including:

- general check ups
- pre-placement immunisations and advice
- travel medicine
- women's health
- men's health
- WorkCover
- minor surgical procedures
- recall/reminders
- health assessments
- pathology

Our team

St Vincent's Medical Centre has an experienced team of registered General Practitioners including:

Dr Brendan Crockett

Dr Jo-Anne Grey

Dr Munita Singh

Our dedicated team provides comprehensive holistic healthcare to all our patients.

Our fees

ACU students

All ACU students will be bulk billed. Please ensure you bring your student card and your Medicare card to your appointment.

ACU staff

Standard consultation	\$55
Long consultation	\$95
Prolonged consultation	\$135

Non-ACU patients

Standard consultation	\$70
Long consultation	\$110
Prolonged consultation	\$150

Concession card holders

Standard consultation	\$50
Long consultation	\$90
Prolonged consultation	\$130

If you are not an ACU student, payment is required at the time of consultation and can be made by cash, EFTPOS or credit card. We can process your Medicare refund on the spot.

Hours of consultation

The clinic is open Monday to Friday. Please call 9953 3762 to make an appointment.

Appointments

To make an appointment, please call 9953 3762.

Long consultations are available on request when you book your appointment.

Contacting us

Phone calls to doctors will be returned at the end of a session. If the matter is urgent, please inform reception staff.

Please note, your doctor will normally ask you to make an appointment to discuss test results in person.

After hours medical care

The locum service can be contacted on:

Tel: 13 SICK (13 7425)

Home visits

Home visits are available for patients who are too ill to attend the clinic. Please speak to your doctor about home visits or ask at reception.

In an emergency

Dial 000 for an ambulance.

Management of health information confidentiality

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times.

The availability of this information is restricted to authorised members of staff only. Speak with your doctor if you would like a copy of your medical record.

If you would like a copy of our privacy policy, please ask at reception.